

DISCRIMINATION IS AGAINST THE LAW

Caldwell Medical Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Caldwell Medical Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Caldwell Medical Associates provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Written information in other formats (large prints, pictures, other formats).

Caldwell Medical Center provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages.

If you need these services, contact Beth Conger, BSN, RN, Civil Rights Coordinator.

If you believe that Caldwell Medical Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Beth Conger, BSN, RN, Civil Rights Coordinator
100 Medical Center Drive
Princeton, KY 42445
(270) 365-4159 Fax: (270) 365-4151

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, help will be made available to you.

You can file a civil right complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
- By mail at
U.S. Department of Health and Human Services
200 Independence Ave, SW
Room 509F HHH Building
Washington, DC 20201
- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/filing-with-ocr/index.html>

Interpreter Services

Caldwell Medical Center has arranged for language assistance services free of charge.

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-270-365-0300.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-270-365-0300

繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-270-365-0300

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-270-365-0300

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-270-365-0300

العربية (Arabic): ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-270-365-0300

Srpsko-hrvatski (Serbo-Croatian): OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-270-365-0300

日本語 (Japanese): 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-270-365-0300 まで、お電話にてご連絡ください

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-270-365-0300

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-270-365-0300 번으로 전화해 주십시오

Deutsch (Pennsylvanian Dutch): Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-270-365-0300

नेपाली (Nepali): ध्यान ♦दनु होस: तपाइ ♦ले नेपाल ♦बोलनहन्छ भन तपाइ ♦को ♦निम्त भाषा सहायता सवाहरु
♦न: शल्क रूपमा उपलब्ध छ । फोन गनु होस 1-270-365-0300

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. 1-270-365-0300

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-270-365-0300

Tagalog (Tagalog – Filipino) : PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-270-365-0300.

Bantu: ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-270-365-0300.