

## School-Based Clinic Frequently Asked Questions

### **What is a School-Based Clinic?**

The CMA Tiger clinic is a medical provider office located on the Caldwell County School campus. This service is provided through Caldwell Medical Associates and Caldwell Medical Center. The CMA Tiger Clinic will be staffed with a primary care provider with scheduled hours each week throughout the school year. Our intention is not to take children away from their primary care provider, but to supplement the care they are already receiving, and to assist children who may not have access to care.

### **What Services are provided at the School-Based Clinic?**

CMA Tiger Clinic will provide a wide-range of health care service including primary medical care, well child visits, vaccinations, school physicals, etc. Students and staff can also be treated for acute illnesses, such as flu, strep throat, or Covid-19, and chronic conditions, including asthma and diabetes.

### **Where will the School-Based Clinic be located?**

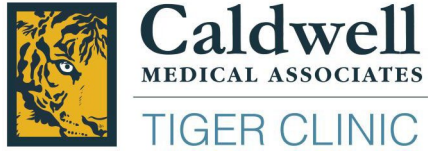
The CMA Tiger Clinic will be located in the Caldwell County High School. Our clinic has its own entrance located to the left of the main school entrance. Look for the CMA Tiger Clinic sign on our door.

### **Who can be seen at the School-Based Clinic?**

Any student with a signed consent form that attends one of the Caldwell County Schools. Our providers will also provide primary health care services to all staff of the Caldwell County School System.

### **Will my child be seen at the CMA Tiger Clinic without my knowledge or without me?**

Prior to each visit with your child (whether it was a previously scheduled or sick visit) the CMA Tiger Clinic staff will contact you by telephone before that day's visit to verify that you would like your child to be seen. If the provider is unable to reach you by telephone they will then defer to the child's written consent form for permission to see your child. If a written consent form is not available and the provider is unable to speak to you to obtain verbal consent then the provider will be unable to see your child for that day's visit.



## **Is signing up for the School-Based Clinic mandatory?**

The School-Based Health Clinic was formed in collaboration between Caldwell County Board of Education and Caldwell Medical Center to provide care and convenience for your children and the staff of Caldwell County Schools. Filling out the consent form and signing up your children for school-based health care is an optional service.

## **Will these services be billed to my insurance?**

Yes, all services provided within the CMA Tiger Clinic will be billed. We accept most major insurances.

If your child does not have insurance, he or she can still be seen at the CMA Tiger Clinic, and you will be billed directly for the cost of the services. If your child is uninsured, please contact Caldwell Medical Center at (270) 365-0300 for information about financial assistance. CMA Tiger Clinic also offers a sliding fee program that reduces the cost of care to uninsured patients at a rate of 25% of the total cost.

## **Are walk-ins accepted? How can I make an appointment?**

Walk-ins are accepted during the day for sick visits. If a child is too sick to attend school and the parent would like him or her to be seen by the CMA Tiger Clinic staff, parents should call (270) 365-0411 to arrange for a same day or next day appointment.

## **What if my child is sick and the school is closed?**

Your child can receive health services at one of our Caldwell Medical Associates Clinics located in Princeton and Fredonia. Clinics are open five days per week, year-round, except on certain federal holidays. To make an appointment, please call (270) 365-0411.

## **Who will be seeing our children at the School-Based Clinic?**

**Deborah Stovall, APRN**

**Kiona Franklin, APRN**

**Barbara Hickman, APRN**